Billings Clinic At-a-Glance

Billings Clinic is Montana’s largest health care organization serving Montana, Wyoming and the western Dakotas. A not-for-profit organization led by a physician CEO, Billings Clinic is governed by a board of community members, nurses and physicians. Billings Clinic is an integrated multi-specialty group practice with a 304-bed hospital and Level II trauma center. Billings Clinic has about 4,200 employees, including more than 450 physicians and advanced practitioners offering more than 50 specialties.

Billings Clinic has 13 regional partnerships, including management agreements with 12 Critical Access Hospitals and a joint venture in Community Medical Center (Missoula, MT) with RegionalCare Hospital Partners. In addition, we conduct approximately 120 specialty care clinics per month at 20 different regional locations for residents of rural Montana, Wyoming, and North Dakota. We were designated as the first Magnet organization in Montana in 2006, and are a member of the Mayo Clinic Care Network.

Billings Clinic launched Montana’s first Internal Medicine Residency program in 2014, a testament to its mission of advancing health care, education, and research.

Last year, Billings Clinic’s cost of Community Benefit totaled more than $38 million, including $9.9 million in financial assistance provided to nearly 11,000 patients.

Billings Clinic’s services to meet our mission of health care, education and research include:

- **Primary Care** is available at multiple locations, with NCQA-certified patient-centered medical homes where a team of health professionals work together to provide all of your health care needs in convenient locations.

- **Clinic locations** include Billings Clinic Downtown, Billings Clinic Heights, Billings Clinic West, Billings Clinic Cody, Billings Clinic Miles City, Bozeman OB/GYN, and Acorn Pediatrics in Bozeman.

- **Billings Clinic ExpressCare** retail clinics, located in local Albertsons supermarkets, offer patients quick access to primary care for minor medical issues in convenient locations.

- **The Level II Emergency & Trauma Center** provides emergency and critical care, with support from MedFlight advanced life support fixed-wing aircraft service to transport critically ill or injured patients from rural communities. Specialty MedFlight teams include trauma, neonatal (infant) and maternal (childbirth) care.

- **MyBillingsClinic** offers personal online access 24/7 to your medical records and to online bill payment. Go to: billingsclinic.com/MyBillingsClinic

- Billings Clinic is home to **Eastern Montana Telemedicine Network**, a collaboration with regional health care facilities to provide health care and education through private video conferencing.

- Billings Clinic is dedicated to the pursuit of new medical knowledge with research that benefits current and future patients with diseases such as diabetes and cancer.
Quality and Patient Safety Recognition

- Ranked #1 Regional Hospital in Montana by U.S. News & World Report, 2017-2018, and rated as a High Performance Hospital for Heart Failure, COPD, Colon Cancer Surgery, Heart Bypass Surgery, Hip Replacement and Knee Replacement


- Magnet® Designation by the American Nurses Credentialing Center in 2006 and re-designation in 2011 and 2016

- Named as Blue Distinction Center + for Cardiac Care, Maternity Care, Bariatric Surgery and Knee and Hip Replacement by Blue Cross Blue Shield of Montana

- Accredited as a Chest Pain Center with PCI by the Society of Cardiovascular Patient Care – the only facility accredited in this region

- Women’s Choice Award – America’s 100 Best Hospitals for Patient Experience, 2015-2018

- Women’s Choice Award – America’s Best Hospitals for OBstetrics, 2017-2018

- Certified as a Primary Stroke Center and for Total Hip and Total Knee Replacement by The Joint Commission

- American Heart Association Mission: Lifeline Gold Receiving Quality Achievement Award, 2018

- Billings Clinic Cancer Center has an outstanding team of cancer specialists, as well as the only gynecologic oncology and stem cell transplant programs in the region. Cancer site-specific teams of physicians and patient care navigators work together in this Commission on Cancer Accredited Comprehensive Cancer Program.

- State-of-the-art Billings Clinic John R. Burg MD Cardiac Center, includes an expanded cardiac rehab facility. We offer coordinated, patient-centered care for cardiology, interventional cardiology, electrophysiology and heart surgery. Recognized with the 2018 Quality Achievement Award Mission: Lifeline STEMI Receiving Center - GOLD, and as a 2017 US News & World Report High Performing Hospital for Heart Failure and Heart Bypass Surgery.

- Billings Clinic Orthopedics & Sports Medicine has again earned the Gold Seal of Approval™ for health care quality. The Joint Commission awarded Billings Clinic Disease-Specific Care Certification for hip and knee replacement. They are also designated as a Blue Distinction Center for Knee and Hip Replacement by Blue Cross and Blue Shield of Montana.

- Women’s health services include specialists in obstetrics, gynecology, maternal-fetal medicine, reproductive medicine and fertility care. Children’s health care is provided by a comprehensive team of 20+ pediatricians and pediatric specialists in the specialties of cardiology, dermatology, diabetes, hematology/oncology, hospital care, neonatology, neurology, ophthalmology, psychology, pulmonology, rehabilitation, and urology. The new, state-of-the-art Bob & Penni Nance Inpatient Pediatric Unit offers a safe, healing, high-tech environment for children who require pediatric in-hospital care for injury or illness.

- The only board-certified reproductive endocrinologists and In Vitro Fertilization Program in Montana, Wyoming and the western Dakotas are at Billings Clinic in Billings and Bozeman.

- The Billings Clinic Family Birth Center staff cares for more than 1,200 newborns per year, offering private suites, family-centered single room maternity care, and a Level III Neonatal Intensive Care Unit (NICU).

- The Neurosciences Program includes an outstanding multidisciplinary team for neurology and neurosurgery. Billings Clinic is certified by the Joint Commission as a Primary Stroke Center.

- Billings Clinic is the only location within a five-state region to offer Gamma Knife® radiosurgery for noninvasive treatment of brain tumors and other conditions.

- Surgical Services include cardiac, thoracic and vascular surgery, general surgery, gynecologic oncology, metabolic surgery, neurosurgery, OB/GYN, ophthalmology, orthopedics, otolaryngology head and neck surgery (ear, nose, throat), facial plastics and reconstructive surgery, podiatry, and urology. Billings Clinic offers minimally-invasive surgery, including robotic-assisted surgery with the da Vinci surgical system, and advanced surgical facilities including a hybrid operating room.

- Billings Clinic Surgery Center is an outpatient facility for same-day procedures and operations.

- The 44-bed inpatient unit at the Psychiatric Center is the only inpatient psychiatric care unit for youth and adults in Eastern Montana. Billings Clinic is a leader in clinical care and health care policy design for mental health services in the state of Montana, and offers the most comprehensive Department of Psychiatry in the state, with approximately 48,600 patient visits each year.

- Dermatology Center specialists offer comprehensive medical dermatology care for children and adults, and skin cancer detection and treatment services, including Mohs surgery.

- Billings Clinic Gastroenterology is recognized by the American Society for Gastrointestinal Endoscopy for promoting quality in endoscopy. Our gastroenterologists provide screening, diagnosis and treatment of digestive tract diseases.

- Through a multi-disciplinary approach, the Diabetes, Endocrinology & Metabolism Center team provides individualized care for endocrine system disorders, diabetes management, and medical and surgical weight loss.

For more information about physicians and services, go to billingsclinic.com