



*Vision:  
Billings  
Clinic  
will  
provide  
best in  
nation  
clinical  
quality,  
patient  
safety,  
service,  
and  
value.*

# Billings Clinic At-a-Glance

Billings Clinic is Montana's largest independent health system serving Montana, Wyoming and the western Dakotas. A not-for-profit organization led by a physician CEO, Billings Clinic is governed by a board of community members, nurses and physicians. Billings Clinic is an integrated multi-specialty group practice with a 304-bed hospital and Level II trauma center. Billings Clinic has more than 4,700 employees, including more than 600 physicians and advanced practitioners offering more than 80 specialties.

Billings Clinic has 17 regional partnerships, including management agreements with 15 Critical Access Hospitals and one outpatient clinic. In addition, we conduct approximately 145 specialty care clinics per month at 23 different regional locations for residents of rural Montana, Wyoming, and North Dakota. We were designated as the first Magnet organization in Montana in 2006. Billings Clinic is a member of the Mayo Clinic Care Network, which provides clinical resources and direct access to Mayo Clinic specialists.



Billings Clinic launched Montana's first Internal Medicine Residency program in 2014, the state's only Psychiatry Residency program in 2018, and has announced Montana's first rural surgical residency track, a testament to its mission of advancing health care, education, and research.

Last year, Billings Clinic's cost of **Community Benefit** totaled more than \$43 million, including \$18.4 million in financial assistance provided to more than 14,600 patients.

Billings Clinic's services to meet our mission of health care, education and research include:

- **Primary Care** is available at multiple locations, with NCQA-certified patient-centered medical homes where a team of health professionals work together to provide all of your health care needs in convenient locations.
- **Clinic locations** include Billings Clinic Downtown, Billings Clinic Heights, Billings Clinic West, Billings Clinic Cody, Billings Clinic Miles City, Billings Clinic Bozeman.
- **The Level II Emergency & Trauma Center provides emergency and critical care, with support from MedFlight** advanced life support fixed-wing aircraft and helicopter air ambulance service to transport critically ill or injured patients from rural communities. Specialty MedFlight teams include trauma, neonatal (infant) and maternal (childbirth) care.
- **PatientConnect** offers personal online access 24/7 to your medical records and to online bill payment. Go to: [billingsclinic.com/patientconnect](http://billingsclinic.com/patientconnect) **BillingsClinicConnect** allows providers immediate access to shared patient information that facilitates improved patient care.
- Billings Clinic is home to **Eastern Montana Telemedicine Network**, a collaboration with regional health care facilities to provide health care and education through private video conferencing.
- Billings Clinic is dedicated to the pursuit of new medical knowledge with **research** that benefits current and future patients with diseases such as diabetes and cancer.

## Billings Clinic At-a-Glance

### Quality and Patient Safety Recognition

- Named a 2021-2022 High Performing Hospital for Colon Cancer Surgery, Maternity, Urology, Pneumonia, Kidney Failure, Heart Failure and Heart Attack by *U.S. News and World Report*
- Magnet® Designation by the American Nurses Credentialing Center in 2006 and re-designated in 2011, 2016 and 2022, placing Billings Clinic in the top 1% of hospitals globally for nursing
- Named as BlueDistinction Center + for Maternity Care and a BlueDistinction Center for Knee and Hip Replacement, Bariatric Surgery and Cardiac Care by Blue Cross Blue Shield of Montana
- 2021 Platinum Performance Achievement Award for Chest Pain – MI Registry by the American College of Cardiology
- Women's Choice Award – America's 100 Best Hospitals for Patient Experience, 2015-2021
- Women's Choice Award – America's Best Hospitals for Orthopedics, Comprehensive Breast Centers, Heart Care, Stroke Care and Bariatric Surgery, 2021 and Best Mammogram Imaging Center, 2021
- Certified as a Primary Stroke Center and for Total Hip and Total Knee Replacement by DNV
- American Heart Association 2021 Get With the Guidelines: Gold Plus for Heart Failure and 2020 Mission: Lifeline Gold Receiving Quality Achievement Award

- **Billings Clinic Cancer Center** has an outstanding team of cancer specialists, as well as the only gynecologic oncology and stem cell transplant programs in the region. Cancer site-specific teams of physicians and patient care navigators work together in this Commission on Cancer Accredited Comprehensive Cancer Program.
- Billings Clinic's **John R. Burg MD Cardiac Center** provides state-of-the-art patient-centered care in all aspects of cardiology and cardiac surgery. This excellence in cardiac care has been recognized with multiple awards and recognitions including most recently Platinum recognition for 2021 in treatment of Chest Pain and Heart Attack.
- Billings Clinic **Orthopedics & Sports Medicine** has specialists in upper and lower extremities, pediatrics and trauma surgery. They are certified by the DNV and are awarded its Disease-Specific Care Certification for hip and knee replacement. They are also designated as a BlueDistinction Center for Knee and Hip Replacement by Blue Cross and Blue Shield of Montana.
- **Women's health services** include specialists in obstetrics, gynecology, maternal-fetal medicine, reproductive medicine, fertility care, and urogynecology. Services also include a high-risk breast clinic.
- **Children's health care** is provided by a comprehensive team of 20+ pediatricians and pediatric specialists in the specialties of cardiology, dermatology, diabetes, gastroenterology, hematology/oncology, hospital care, neonatology, neurology, ophthalmology, orthopedics, psychology, pulmonology, rehabilitation, and urology. The state-of-the-art Bob & Penni Nance Inpatient Pediatric Unit offers a safe, healing, high-tech environment for children who require pediatric in-hospital care for injury or illness and specialty medicine.
- The only board-certified reproductive endocrinologists and **In Vitro Fertilization Program** in Montana, Wyoming and the western Dakotas are at Billings Clinic in Billings and Bozeman.
- The Billings Clinic **Family Birth Center** staff cares for more than 1,100 newborns per year, offering private suites, family-centered single room maternity care, and a Level III Neonatal Intensive Care Unit (NICU).
- The **Neurosciences Program** includes an outstanding multidisciplinary team for neurology and neurosurgery, offers 24/7 interventional neurosurgery and has the region's only neurohospitalist program. Billings Clinic offers the highest level of stroke care available in the region and is certified by DNV as a Primary Stroke Center.
- Billings Clinic is the only location within a five-state region to offer **Gamma Knife®** radiosurgery for noninvasive treatment of brain tumors and other conditions.
- **Surgical Services** include cardiac, thoracic and vascular surgery, general surgery, gynecologic oncology, metabolic surgery, neurosurgery, OB/GYN, ophthalmology, orthopedics, otolaryngology head and neck surgery (ear, nose, throat), facial plastics and reconstructive surgery, podiatry, urology, and urogynecology. Billings Clinic offers minimally-invasive surgery, including robotic-assisted surgery with the da Vinci surgical system, and advanced surgical facilities including a hybrid operating room.
- **Billings Clinic Surgery Center** is an outpatient facility for same-day procedures and operations.
- The 44-bed inpatient unit at the **Psychiatric Center** is the only inpatient psychiatric care unit for youth and adults in Eastern Montana. Billings Clinic is a leader in clinical care and health care policy design for mental health services in the state of Montana, and offers the most comprehensive **department of psychiatry** in the state.
- **Dermatology Center** specialists offer comprehensive medical dermatology care for children and adults, and skin cancer detection and treatment services, including Mohs surgery.
- Billings Clinic **Gastroenterology** is recognized by the American Society for Gastrointestinal Endoscopy for promoting quality in endoscopy. Our gastroenterologists provide screening, diagnosis and treatment of digestive tract diseases.
- Through a multi-disciplinary approach, the **Diabetes, Endocrinology & Metabolism Center** team provides individualized care for endocrine system disorders, diabetes management, and medical and surgical weight loss.

For more information about physicians and services, go to [billingsclinic.com](https://www.billingsclinic.com)