

1. **Download Skype for Business** from the App Store (iPhone) or Google Play (Android)

iPhone

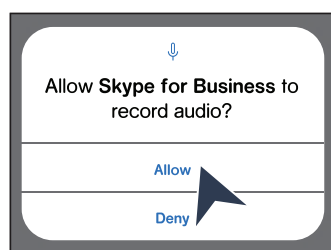
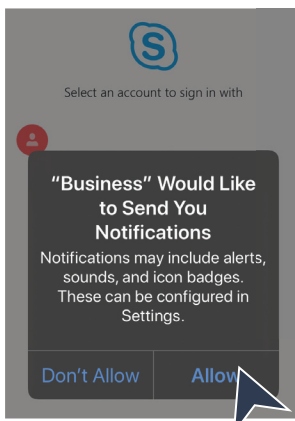


Android



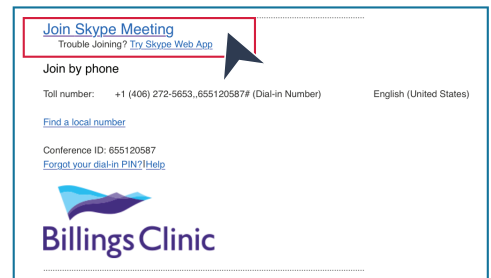
2. After it downloads, **Open the Skype App**

3. **Allow all requests from Skype.** (Must **allow all pop-up requests**, or Skype will not load the meeting.) Then **CLOSE** the Skype App

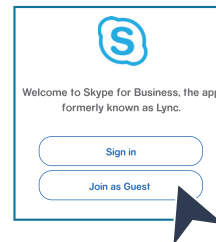


4. **Open** the email you received from Billings Clinic labeled **Telehealth Home**

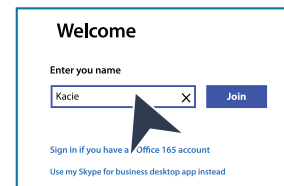
5. **Click on the blue Join Skype Meeting**



6. Join the Meeting with the 2nd option, **Join as Guest.**



7. **Add your Name**



8. Make sure you **Click on the Audio and Video Button.** *If you cannot hear the Nurse, Click the Speaker button.*

